

# TeleMedicine

## Healthcare *Virtually* Anywhere



### Advantages For TeleMedicine Patients

- No transportation time or costs**
- No need to take time off of work**
- On-demand options...**
- Access to Pain Specialist Providers**
- Less Risk of exposure for Illness**
- Less Time in the Waiting Room**
- Convenience**
- Less Cost**

- ❖ When you first log into the virtual waiting room, you will see a text: "This is a reminder that our telehealth appointment meeting is on *date at time*". Just click on this link to my virtual waiting room.

### PSSO.doxy.me

- ❖ Must use Safari, Google Chrome or Firefox in web browser
- ❖ The first time you attend appt. meeting you need to give your browser permission to use your camera and microphone. A welcome check in box appears to enter your name to our virtual waiting room. The provider will start the call when they are ready.
- ❖ Supported by mobile devices, android and IOS.
- ❖ Accessible from everywhere, your desktop, tablet and Smart-phone
- ❖ Free sign up



Click into the virtual waiting room **PSSO.doxy.me**

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**Easy-to-Use.** A TeleMedicine visit is easy by online or smartphone access

## 1 Make an Appointment

Call us at **(541) 779-5228** to make a reservation. After verifying that a Telemedicine visit is right for you, our pain care team will arrange a time-slot with a provider.



## 2 Click on the Link

Log into your Internet browser on your device, **PSSO.doxy.me**. Check in with your name when prompted. The private session begins when the pain acre team/provider joins in.

**Affordable.** There is a simple, flat fee for each TeleMedicine visit. Much less than an in-office visit, payment is made during the virtual check-in process at the scheduled appointment time. Check with us for the current fee.

## Frequently Asked Questions

### How do I know if a TeleMedicine visit is right for me?

The number of situations appropriate for a TeleMedicine visit is too long to list here. Call our office to determine the right type of appointment for your particular case.

**Do I need any special equipment?** No. All you need is an Internet connection, an email account, and any one of the following devices: Smart-phone, iPad or Android Tablet, or Personal Computer. If using a computer, be sure it has a webcam, speaker, and microphone (or headset). The first time you use the service, you'll be asked to install a browser plug-in. After that, it's just click and connect.

**How is my privacy protected?** Your medical practitioner conducts all visits in an enclosed medical suite. In addition, we use specialized security software for the two-way video conference. This ensures your information and conversation is kept private and confidential.

**Will insurance pay?** Unfortunately, many insurance plans do not yet reimburse patients for charges associated with TeleMedicine appointments. Contact a representative of your plan to inquire.

